## The Evidence Behind Swift and Certain Sanctions in Community Supervision

November 10, 2014 3:00-4:30 p.m. ET

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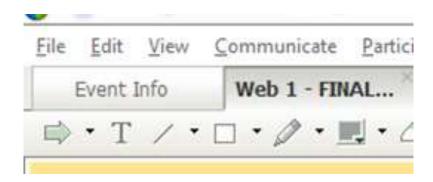
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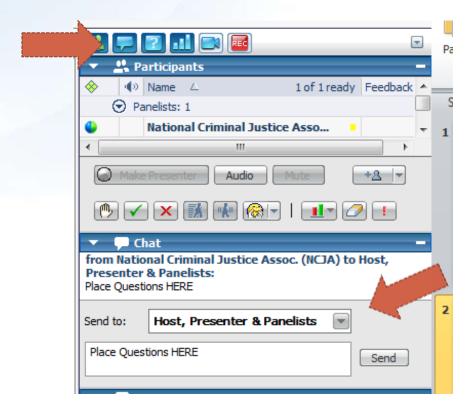
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#### Moderator



<u>Cabell Cropper</u>

National Criminal Justice Association

#### **Presenters**

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Associate Professor of Public Policy
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Judge Steven Alm First Circuit Judge Hawaii State Judiciary

Bernie Warner
Secretary
Washington State Department of Corrections



Presented by: Angela Hawken, PhD

November 10, 2014

#### The Management Problem

- Large caseloads with limited supervision and drug-treatment resources
  - □ Rules are unclear and many violations go undetected.
    - sends a message: probability of sanction is low
  - □ Even if detected, many violations are not sanctioned
    - sends a message: probability of sanction is even lower
    - unpunished strings of violations → violating is OK
    - sanctions (when delivered) are seen as arbitrary & unfair
  - □ Even if detected and sanctioned, response is slow
    - does not tie behavior to the consequence

## What is "Swift and Certain" Sanctions?

- HOPE has the most name recognition
- Implemented under many other names, including SAC (swift and certain), and SCF (swift, certain, fair)
- SAC programs differ in some operational details but they all share in common...
  - Close monitoring
  - ☐ Swift and certain responses
  - Modest sanctions

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#### HOPE/SAC

- Based on credible threats
- Supervision conditions are closely monitored and actually enforced
- Formal orientation hearing (procedural justice)
- Clearly articulated rules
- Regular random drug testing (6x/month to start)
- Every violation is met with an immediate sanction
- But the sanction is modest (usually only a few days in jail but not always an incarcerating sanction)
- No one mandated to treatment if complying (but provided if asked), 3+ violations→ mandated care

# WHAT IS THE EVIDENCE BEHIND HOPE/SAC-TYPE PROGRAMS?



## PROMISING BUT STILL MUCH TO BE LEARNED

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#### Hawaii HOPE Evaluation

- In 2007 we launched a randomized controlled trial of HOPE vs probation-asusual in Hawaii
- Hundreds of criminal-justice officials (judges, probation officers, court staff, public defenders, police, wardens) cooperated to make experiment possible
- Since been replicated in other jurisdictions with evaluations of varying quality

#### The HOPE Experiment

- Eligibility and randomization
  - □ Probationers were identified as:
    - Drug-involved (mostly methamphetamine)
    - Demonstrated histories of noncompliance
    - Facing high risk of revocation and return to prison
- Focused on their most problematic probationers
- Note: very few of our subjects would have been eligible for a drug court

#### Description of Study Participants

	НОРЕ	Control
Demographics		
Age	Average = 36.1 (SD = 10.6)	Average = $35.4 \text{ (SD = } 10.1)$
Sex		
Male	75%	71%
Female	25%	29%
Race/ethnicity		
Black	5%	3%
Caucasian	16%	14%
Asian/Polynesian	65%	64%
Portuguese	1%	2%
Puerto Rican	1%	1%
Other/Unknown	11%	14%
Prior Criminal History		
Prior Arrests	Average = $17.0 \text{ (SD = } 14.2)$	Average = $16.4 \text{ (SD = } 14.4)$
Most Serious Prior Charges		
Drug	35%	33%
Property	30%	34%
Violent	22%	22%
Other	14%	11%

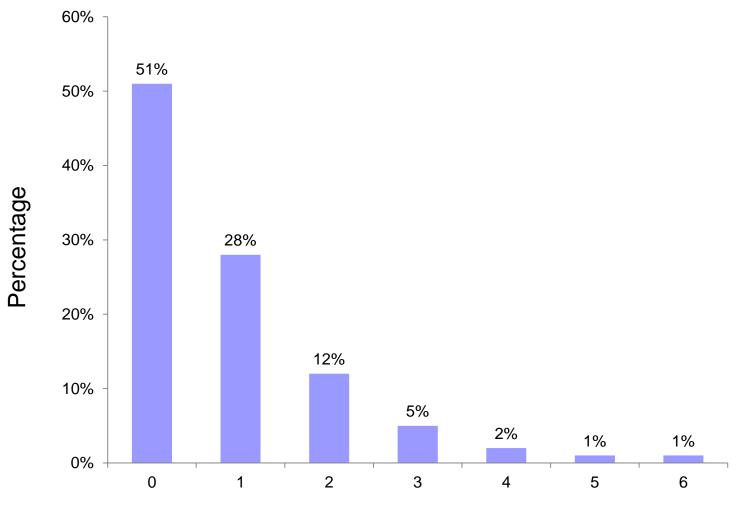
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### **Experiment Outcomes**

Outcome	НОРЕ	Control	
No-shows for probation appointments	9%	23%	
(average of appointments per probationer)			
Positive urine tests (average of tests per	13%	46%	
probationer)			
Revocation rate (probationers revoked)	7%	15%	
Incarceration (days sentenced)	138 days	267 days	

### HOPE as a "Behavioral-Triage Model"

#### Distribution of Positive Drug Tests



Number of positive drug tests



#### Followup Evaluations

- Just completed two long-term followups
  - □ A 10-year followup in the probation office where HOPE was first launched
  - A 7-year followup of the randomized controlled trial

- Key question
  - Outcomes: Would improvements observed during the short-term evaluations persist?



#### Key observations

- Crime:
  - □ HOPE subjects had 20% fewer new charges
    - Much of this difference was driven by drug crimes and social-disorder crimes



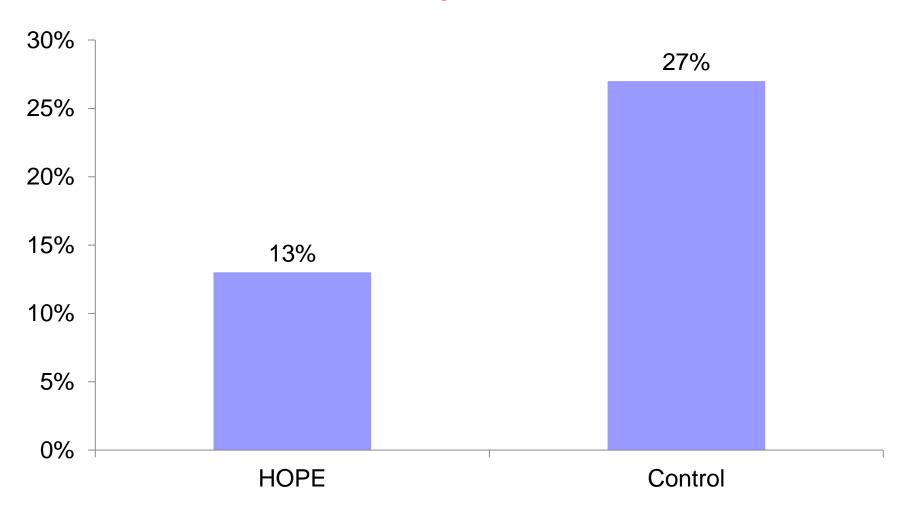
	Drug	Property	Violent	Social disorder	All crime
% difference	-50%**	-4%	-14%	-21%*	-20%*

<sup>\*\* =</sup> significant at 1% level

<sup>\* =</sup> significant at 10% level

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#### Returns to prison





#### Subpopulations of interest

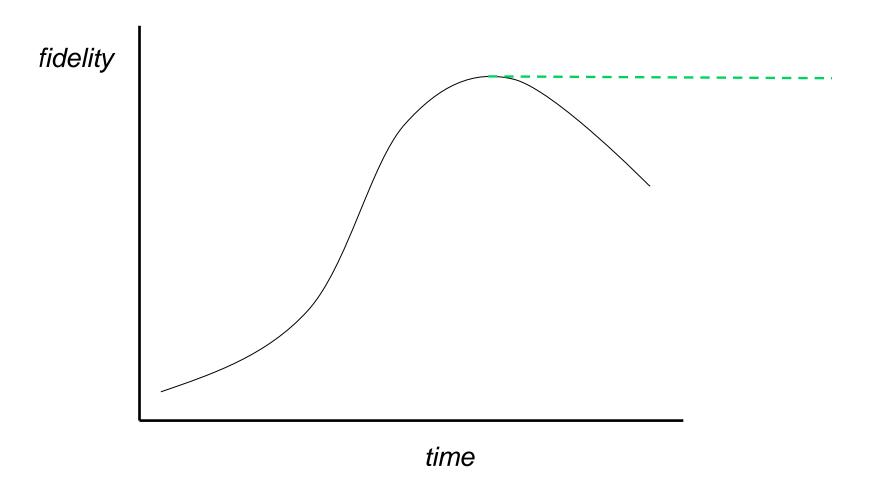
- Program effect
  - Equivalent by race/ethnicity
  - ☐ Stronger for women than men

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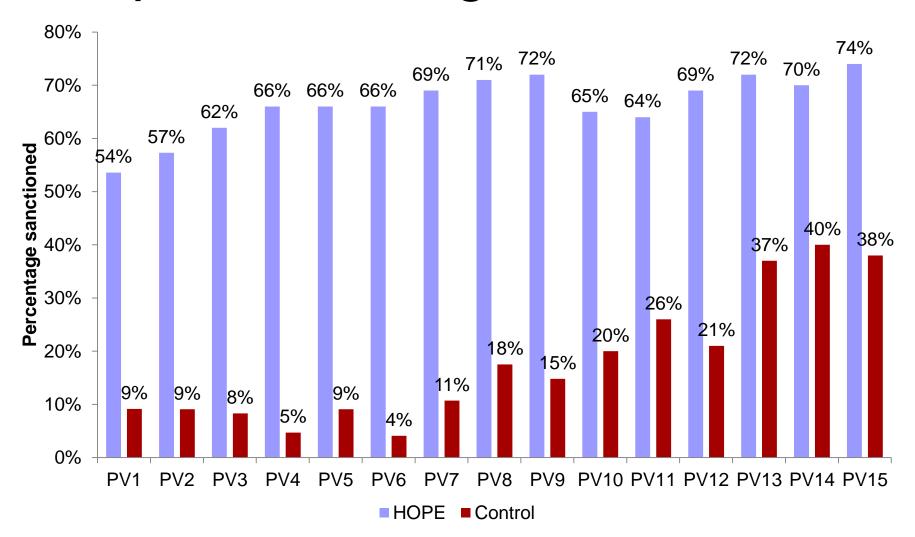
#### **HOPE 2.0**

- A number of reforms were implemented since original trial
  - □ Early terminations (started in 2010)
    - The first meaningful carrot
    - Offenders can potentially shave 60% off of their term
    - We tracked all of the early termination cases (about 100). None had a new CJ encounter.
    - No formal mechanism to trigger
  - Moved away from graduated sanctions
  - Non-incarcerating sanctions for minor missteps
  - □ Triage to drug court





#### Response Risk, given PV#



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#### Perceived v Actual Risk

- We recorded three measures of risk of sanction given a violation: two perceived measures and one measure of actual risk
  - We estimate probationers' perception of risk from the probationer survey (~100%)
  - □ POs' perception of risk from the probationofficer survey (~90%)
  - □Our measure of actual risk, based on administrative data, calculates the risk of a sanction given a *recorded* violation (~65%)

# Other HOPE/SAC Evaluations (with confirmed implementation)

## Texas (SWIFT)

- Supervision With Intensive enForcementT
- Also launched in 2004
  - □ Designed independently by a probation chief (Iles)
    - Started in Fort Bend and expanded to Tarrant County
  - □ Similar to HOPE with only a few differences
    - hair testing, greater use of rewards reduced: fines/fees, community service, reporting, and supervision term
  - □ Two evaluations (2007; 2014)
    - Findings similar to HOPE
      - less likely to violate the probation terms, half as likely to be revoked, and half as likely to be convicted for new crimes (Snell, 2007)

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#### Alaska (PACE)

- Probation Accountability with Certain Enforcement
- Similar to HOPE
- Evaluation (2011) shows reductions in positive drug tests and missed appointments



#### Kentucky (SMART)

- Supervision, Monitoring, Accountability,
   Responsibility, and Treatment
- Integrates service provision with SAC
- Evaluation in 11 counties (forthcoming) shows the largest effect sizes of any SAC evaluation

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### Washington (WISP)

- Washington Intensive Supervision Program
- Intended as a proof-of-concept implementation study (rather than a true outcomes evaluation) in applying SAC supervision to higher-risk parolees
- One-year followup showed reductions in drug use and recidivism
- The statewide expansion departs from WISP in some program details

#### 24/7 Sobriety

- SAC applied to repeat felony DUI offenders in South Dakota
- Twice a-day breathalyzer with immediate arrest and overnight stay
- 12% reduction in repeat DUI arrests and 9% reduction in DV arrests (Kilmer et al., 2013)



#### NIJ/BJA DFE

- Demonstration Field Experiment (DFE)
  - □ The most comprehensive study to date
  - □ Includes counties in four states (OR, TX, MA, AR)
  - Close replication of HOPE I
- Findings (from RTI and Penn State) expected in 2015

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#### General Observations

- HOPE/SAC shows a great deal of promise
- There are still many unknowns
  - □ Essential components
  - □ Role of sanctions and sanction types
  - Integrating rewards
  - Generalizability
- If your jurisdiction is testing something new we would like to hear from you

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#### BJA HOPE/SAC Resource Center

- We are launching a resource center (funded by BJA) for jurisdictions interested in implementing SAC supervision
- Website will officially launch in 2015 but we have many resources (readiness checklists, how-to guides, templates of hearings, punch lists) that can be disseminated now at no cost



#### Resource Contact Information

For HOPE/SAC technical assistance

□ Resource Center: 310-506-8655

□ Or email: <u>ahawken@pepperdine.edu</u>

#### **HOPE Probation**

- o Hawaii's
- Opportunity
- Probation with
- Enforcement

Judge Steven S. Alm First Circuit Court, Honolulu, Hawaii www.hopeprobation.org

#### The Probation Situation in 2004

- Oahu: 8,277 offenders on felony probation or deferral
- Probation officers with caseloads of up to 180:1
- Many offenders have substance abuse problems, particularly crystal methamphetamine
- Drug Court with 100 low-risk, pretrial offenders

#### Probation-As-Usual (PAU)

- Well-educated, skilled, dedicated, caring POs. Trained in evidence-based principles (EBP)
- PAU worked for some probationers but wasn't working for many others
- POs had 2 options in the face of a probation violation:
  - 1) work with the defendant: counseling, encouraging, threatening, referring to treatment, etc. or,
  - 2) when all else failed write up all of the violations (often 10, 20 or more) and refer back to court for a Motion to Revoke Probation and a 5,10 or even 20 prison year sentence
- PAU is delayed, uncertain, inconsistent and then very harsh

#### The Idea

- The current system, PAU, is a crazy way to try to change anyone's behavior
- Question: What would work?
- How to raise a child. Parenting 101
- You tell your child you care but families have rules.
   All misbehavior results in a swift, certain, consistent, and proportionate response

#### **HOPE Probation**

- All violations (positive UA, missed PO appointment, leaving treatment, etc.) result in a swift and certain jail consequence
- Jail is only sanction. Immediate, impactful, unpleasant.
   Other options are delayed and can lead to more violations
- Leniency is not kindness. PAU is not kindness
- Proportionate. Admits to positive UA: 2 days in jail. Denies: 15 days in jail. Absconds: 30 days in jail
- Warning Hearing: encourage and clearly explain likely consequences for violations. Plus Early Termination
- Only see for violations
- Swift, certain, consistent and proportionate

#### HOPE Results: 2009 RCT

- 72% less likely to test positive for drugs
- 61% less likely to miss an appointment with PO
- Half as likely to get arrested for a new crime or have their probation revoked
- Served or were sentenced to 48% fewer days in prison

#### HOPE and Evidence-Based Principles

 POs in Hawaii work with the defendants on 8 criminogenic risk factors:

--- criminal history

--- employment

--- family/marital relationships

--- leisure time activities

--- substance abuse

--- personal/emotional

--- companions

--- attitudes

- HOPE only directly addresses substance abuse
- Also creates an environment where denial is reduced, helps defendants be open to change, and allows POs to work with defendants on all of their other criminogenic risk factors
- HOPE then is <u>not a substitute</u> for efforts to address the above criminogenic risk factors or other strategies like Motivational Interviewing (MI) or Cognitive Behavior Therapy (CBT). HOPE is a strategy to make all of the efforts more effective

#### **HOPE Expansion**

- 10/1/04 34 felony probationers in my court in Honolulu
- As I only see probationers for violations, I currently supervise 1,850 felony probationers (out of 8,000 on Oahu). Including all sex offenders
- Now 60+ courts in 18 states, all based on HOPE
- DOJ is sponsoring HOPE replications in TX, AR, MA and OR
- HOPE is that rare program that, unless someone has an agenda, or doesn't understand the probation system, or both, has few natural enemies

#### Procedural Justice

- If probationers think a system is fair they will be more likely to buy into it
- HOPE is swift, certain, consistent and proportionate.
   And caring
- HOPE is firm and fair
- Almost no requests for change of Pos
- Only about 25 contested hearings in 10 years

#### **HOPE Cautions**

- HOPE sounds easy. It is not
- Need to get all the critical partners in the criminal justice system involved and committed
- Three groups really have to change their operations: Judges, POs and law enforcement
- Getting the sanctions piece right is critical: e.g. 2/15/30 days in jail. Several jurisdictions have stumbled on this

#### **HOPE Destroys Myths**

- Government can't work effectively
- Systems can't change
- Everyone needs treatment to stop using drugs/alcohol
- Must choose between treatment and jail consequences
- Must choose between HOPE and EBPs
- Jail sanctions are necessarily mean and draconian

#### **HOPE and The New High-Risk Drug Court**

- A New Continuum: PAU → HOPE → Drug Court
- Courthouse as a hospital
  - --- PAU . . . . . Outpatient Clinic
  - --- HOPE . . . . . . . . . . . Hospital Wards
  - --- Drug Court . . . ICU
- OHOPE AND THE NEW DRUG COURT
  - --- Prevents victimization and crime
  - --- Helps offenders and their families
  - --- Saves taxpayers millions of dollars
- **OHOPE** Pretrial



# The Evidence Behind Swift and Certain Sanctions

## Why should we care?

- Over 7 million people in the US are under community supervision.
- More than 50% of parolees and 37% of probationers fail to complete their sentences satisfactorily.
- Revocations/violators are significant confinement population drivers. <u>Reform can</u> <u>save significant resource.</u>



## Washington State Overview

- Opportunities to implement effective correctional practices vary among states
- 30 years of determinate sentencing/data collection
- Reliable population forecasting, fiscal note determination
- No term limits informed, consistent policy–makers
- 42<sup>nd</sup> in the nation in incarceration-determinate sentencing and sentencing alternatives
- Washington State Institute for Public Policy (WSIPP)
  - Performs meta-analysis of existing research to guide evidencebased decision making
  - Developed cost-benefit model applying Washington data



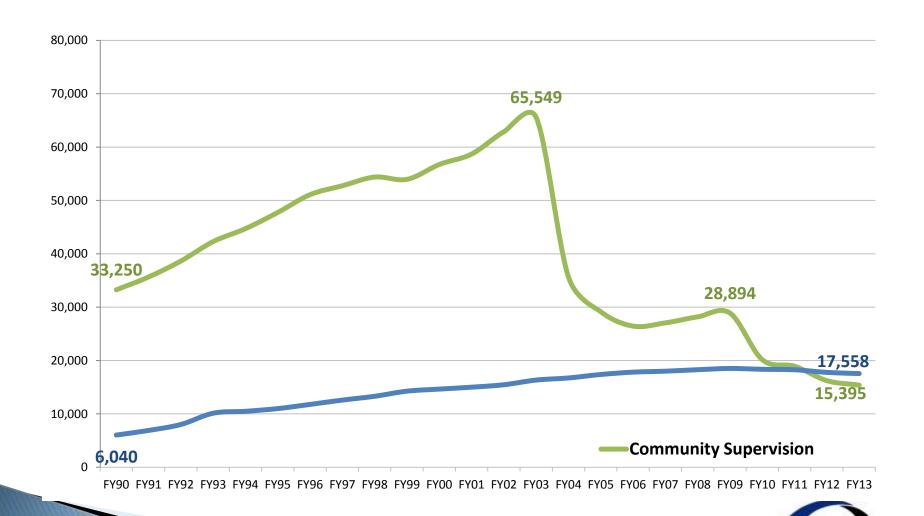
## (WSIPP) A Cheat Sheet on: What Public Policies Work to Reduce Crime/Costs?

#### —Evidence-Based Principles—

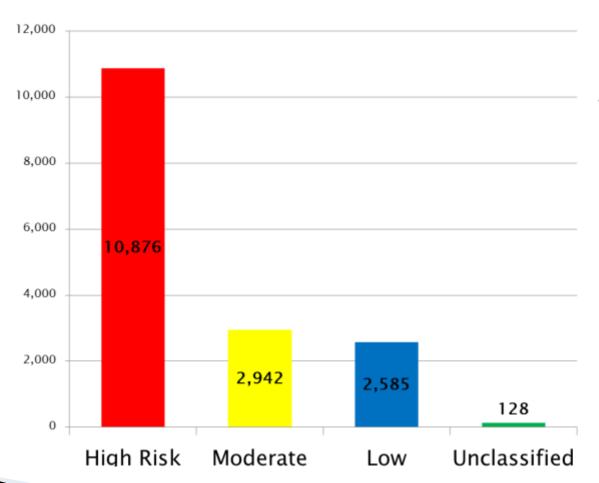
- Treatment (Delivered with Fidelity)
   Focus on research-proven prevention and intervention.
- Risk
   Focus on higher risk, not lower risk, populations.
- Punishment (Sanctions)
   Strong evidence (for crime deterrence) for certainty, but not for severity of punishment.



#### Focus on Risk to Reoffend



#### Community Supervision Caseload Risk to Reoffend



Total Caseload 16,531

40% from prisons 60% from courts and county jails



# Prior to Community Corrections Re-Engineering

- Offender Accountability Act (1999) focused on high risk offenders; allowed for administrative <u>sanctions/discretion—liability concerns by</u> <u>staff</u>
- Uneven, uncertain response to violators
- No distinction between technical and non-technical violations
- No clear requirement to report new crimes to law enforcement, instead addressed as supervision violation
- Inconsistent communication between DOC and criminal justice stakeholders
- Treatment and programming administered as sanctions



## Prior to Community Corrections Re-Engineering

#### By the numbers:

- 1,400: average daily population in contract jail beds
- 40: days for the average length of confinement
- \$64 million: spent on beds for violators biennially
- ▶ 18,000: in-custody administrative hearings a year



#### Based on HOPE Model

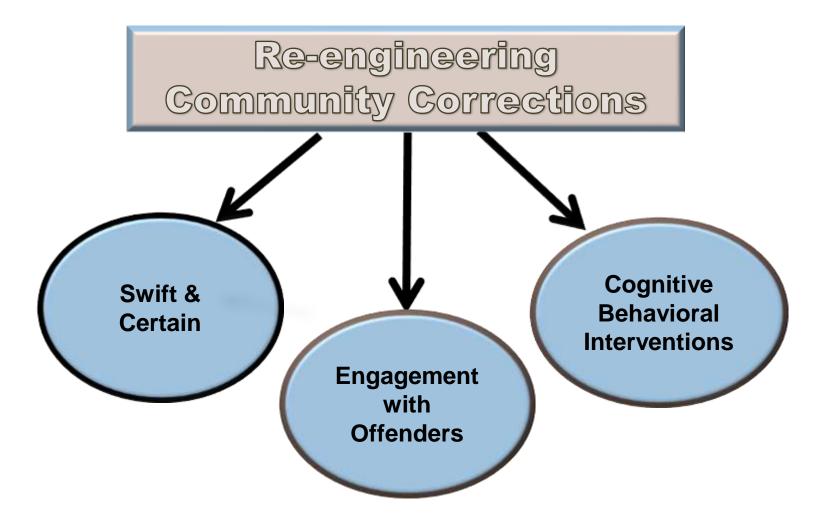
- One year pilot in Seattle with parolees; included control group
- Rigorously evaluated by Dr. Angela Hawken
- Tenets are swift, certain, and consistent
- Reduced sanction time from up to 60 days per violation to three to 5 days for first process, 5 to 7 for the second, 7 to 10 for the third and 60 days per subsequent violations\*
- Positive urinalysis for drugs reduced by 60%
- Compliance with conditions of supervision increased



## Reengineering Community Custody Offender Change = Increased Public Safety

- To gain offender accountability while on supervision, responses to violations must be swift and sure
- Research demonstrates that limited and deliberate use of jail beds is a successful deterrent
- Low and high seriousness level violations differentiated
- Prescriptive responses to violations ensure certainty for staff and offenders







## May 2012: Legislature Passed SB 6204

- Directs statewide implementation
- Savings of almost \$40 million in jail costs
- Legislature provided \$6 million to be reinvested in treatment services (balanced approach)
- Will provide 10,000 treatment slots in the community saving significant future prison commitments
- Programs developed with quality assurance to monitor fidelity and ongoing program evaluation
- Outcomes tracked, measured and analyzed



### Violation Levels Defined

- First low-level violation: non-jail sanction
- Subsequent low-level violations: Up to 3 days in jail, sixth violation to DOC hearing
- High-level violation: DOC hearing and up to 30 days in jail
- New crimes reported to local law enforcement



## **Implementation**



## Implementation

#### Sanction Training

- Change in officer thinking process
- Increased arrests, review procedures
- Identifying risk factors at intake
- Sanction training completed at all sites in August

#### **Communicating Expectations**

- Eligible offenders identified
- ▶ 14,300 offenders oriented



## Implementation of CBI

	# Staff Trained	#of Total Sessions / Participants
EPICS	71	1112 total 713 unduplicated DOC#'s
T4C	169	3163
ССР	171	
MI	293*	



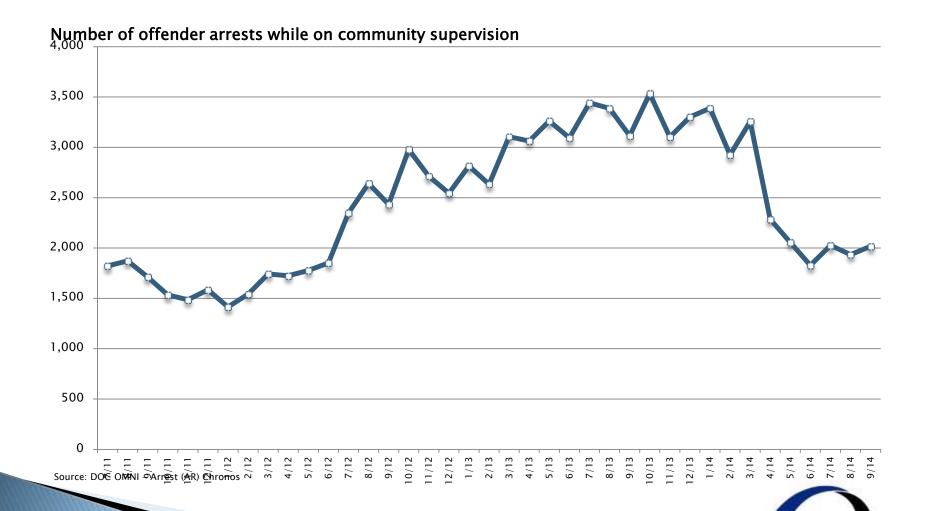
## Implementation

#### **Partnerships**

- Outreach to stakeholders has been simultaneous with implementation resulting in improved relationships with courts, prosecutors, and law enforcement.
- Jail contracts increased from 23 to 43.
- New procedures for addressing Failing to Obey All Laws have been established.



## Arrests while on supervision



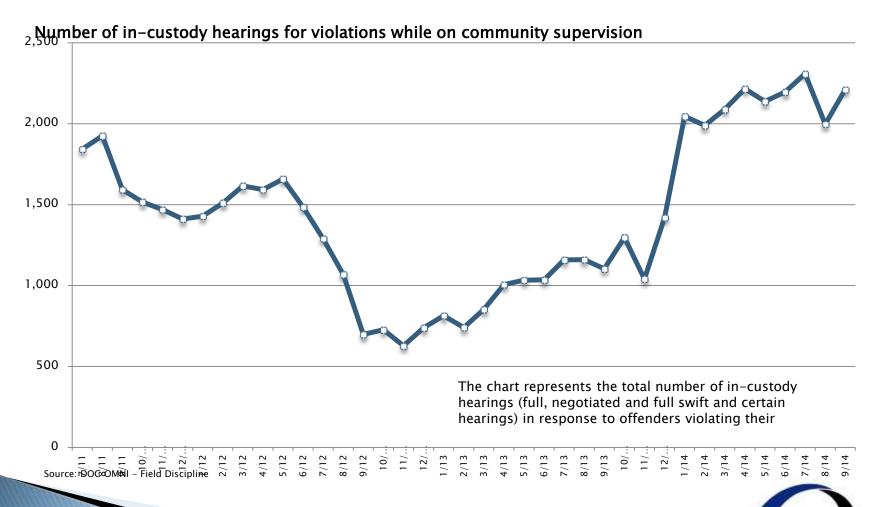
#### Average Daily Population-Violators



Sources: November 2013 Forecast - Caseload Forecast Council; All Other Data - DOC OMNI



## In-Custody Hearings for Supervision Violations



## Developing processes

- Incentives (legislative)
- Nonconfinement options (pilot)
- Ongoing accountability (performance)
- System and Process Training (resources)
- Measureable "good will" toward offender change



#### What Worked & Lessons Learned

- Be informed and share
  - Know and share the research
  - Know and share your data
  - Know the cost
  - Build a plug and play model
- Engage staff let them own it
  - Design, implementation, compliance
  - Geographic and position diversity
- Identify and educate champions
- Identify and educate affected stakeholders & concerned parties
- Implement in a way that allows for adjustments
  - Utilize interim policies
  - Collect staff & stakeholder feedback
  - Identify loopholes
  - Continually check-in on principles and cost
- Ensure staff accountability and compliance to model
- Identify and address collateral consequences



## Press Coverage









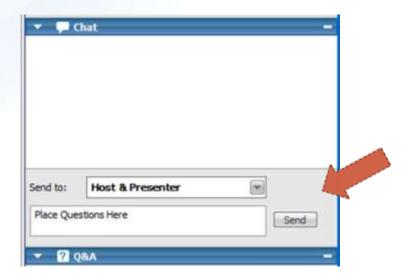






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#### Q & A

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